

EXHIBIT 64

D517_000738855

Tech: Thank you for calling Blendtec. My name is Kate, how may I help you?

Customer: Hi Kate, Kohls informed me about four months ago that they were doing a recall on the Blendtec, and we did what we were supposed to send a picture of the broken parts. They said it'd be replaced within six weeks. It's been four months.

Tech: Okay.

Customer: And I haven't received my Blendtec.

Tech: Okay, we have not had any recalls, so it, was it a BlendJet or another company?

Customer: No, I thought it was Blendtec.

Tech: No, Blendtec it's not.

Customer: It was sold at Kohls.

Tech: Okay, yeah, we have not had any recalls.

Customer: Was that the personal, was that the personal blender?

Tech: We do not make a personal blender.

Customer: Oh, you don't.

Tech: No.

Customer: Okay, so it may have been BlendJet?

Tech: It would have been BlendJet, and I can give you a number 'cause we get quite a few of their calls.

Customer: Okay.

Tech: Let me see.

Customer: God almighty. Sorry about that. Alrighty.

Tech: Oh, no problem. There's a couple companies out there right now that are doing recalls, so we're just kind of, we try to find the right one.

Customer: Oh, you're so kind. So kind to do that for them. You should get a commission.

Tech: We should. I like that.

Customer: I think, okay, so go ahead.

Tech: Okay. It is 844.

Customer: Okay.

Tech: 588.

Customer: Okay.

Tech: 1555.

Customer: I thank you so much, and you have a wonderful day.

Tech: Thank you very much, you too.

Customer: Okay.

Tech: Now I got that off their website, so I hope it's right.

Customer: Okay. Thank you.

Tech: You bet. Have a good day.

Customer: Happy 4th.

Tech: Thank you, you too. Bye-bye.

Customer: Alrighty babe. Bye-bye.